

Denise Bastick

From: Licensing Epping and Brentwood
<licensing.epping.and.brentwood@essex.pnn.police.uk>
Sent: 27 March 2019 12:11
To: Licensing
Subject: Turquoise Kitchen, Loughton - Objection Letter
Attachments: Turquoise Kitchen, Loughton - Objection Letter.pdf; ATT00001.txt

Good afternoon,

Please find objection letter attached in respect of Turquoise Kitchen, Loughton

Peter
Peter Jones (7706) MIOL, MBII
Essex Police Licensing Officer
Epping Forest | Brentwood | Harlow
Direct Tel. 01279 625405 | Internal. 313604
Mob. 07870 909762 (only answered when on duty)

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Mrs K Tuckey
Licensing Department
Epping Forest District Council
Civic Offices
High Street
Epping
CM16 4BZ



Essex Police
Licensing Department
Braintree Police Station
Blyths Meadow
Braintree
CM7 3DJ

27th March 2019

Dear Mrs Tuckey,

Further to the application by TLT Solicitors on behalf Premium Dining Restaurants and Pubs Limited to vary the Premises Licence for Turquoise Kitchen, 280-282 High Road, Loughton under s34 Licensing Act I write to inform you that Essex Police object to this variation under the licensing objectives of Prevention of Crime and Disorder, and Prevention of Public Nuisance.

The premises primarily operates as a restaurant with the sale of Turkish cuisine. However, this application does not seek to add the licensable activity of late night refreshment, and so this variation means that the premises after 23:00 is an alcohol establishment with music akin to a nightclub or late night bar.

High Road, Loughton does not lend itself to such an establishment as previous alcohol only establishments operating to these times and beyond have led to extensive, and serious crime and disorder; and subsequent successful summary reviews of those establishments; which since the curtailment of their licenses with a change of operating style has resulted in High Road, Loughton seeing a dramatic decrease in crime and disorder.

The applicant has offered no additional measures in which the licensing objectives will be promoted. The current Premises Licence has historically had no additional measures by way of conditions and this further raises the concerns of Essex Police.

In accordance with paragraph 11.9 of the Statutory Guidance Essex Police will amplify its representation at the subsequent hearing and may produce further documentary or other information in support of this application ahead of the hearing and would ask the authority to take this into account as it may do under Regulation 18 of the Licensing Act 2003 (Hearings) Regulations 2005.

Please advise me of when the Licensing Panel will be meeting to hear this so I can be in attendance.

Yours sincerely,


Mr Peter Jones MIOL, MBII
Essex Police Licensing Officer
Epping Forest | Harlow

Cc. Mr P Warne, TLT Solicitors via email

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www.essex.police.co.uk

Denise Bastick

From: Licensing Epping and Brentwood
<licensing.epping.and.brentwood@essex.pnn.police.uk>
Sent: 04 April 2019 08:16
To: Piers Warne
Cc: Licensing
Subject: RE: Turquoise Kitchen, Loughton

Good morning Piers,

I could write a whole suite of conditions for the premises, but the terminal hour without late night refreshment is still a concern. The premises is clearly intending to operate as an entertainment venue and that in itself lends itself to attract the crime and disorder seen at LuXe and Nu Bar at in the past; the latter of which you are more than aware of from previous dealings.

Kind regards,

Peter

From: Piers Warne [REDACTED]
Sent: 01 April 2019 14:30
To: Licensing Epping and Brentwood <licensing.epping.and.brentwood@essex.pnn.police.uk>
Subject: RE: Turquoise Kitchen, Loughton

Dear Peter

Happy to discuss any particular conditions you feel are appropriate in the circumstances.

Kind regards

Piers

Piers Warne
Associate
for TLT LLP
D: +44 (0) 333 00 60692
M: +44 (0) 7585 961 459
F: +44 (0) 333 00 61492
www.TLTsolicitors.com

From: Licensing Epping and Brentwood [<mailto:licensing.epping.and.brentwood@essex.pnn.police.uk>]
Sent: 27 March 2019 12:16
To: Piers Warne
Cc: EFDC Licensing; HannahLoynds@greeneking.co.uk
Subject: Turquoise Kitchen, Loughton

Dear Mr Warne

Further to your application on behalf of Premium Dining Restaurants and Pubs Limited to vary the premises licence for Turquoise Kitchen, 280-282 High Road, Loughton, IG10 1RB; I attach a letter served today on Epping Forest District Council.

Regards,

Peter Jones (7706) MIOL, MBII
Essex Police Licensing Officer

[REDACTED]

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Denise Bastick

From: Christopher Smith
Sent: 08 April 2019 11:35
To: 'Piers Warne'
Cc: Kim Tuckey; Denise Bastick
Subject: FW: Application to Vary a Premises Licence - Turquoise Kitchen, 280-282 High Road, Loughton, IG10 1RB

Dear Piers,

Thank you for your email.

I do still have concerns in relation to increasing the hours to 01.30 am due to the complaints that are still being received and that no positive action or contact was made in response to the complaints by the Turquoise Kitchen before the application was made. I would be grateful if you could address the following.

In relation to what you have put forward;

Condition 3. - All alcohol /beverages sold for consumption off the premises will be supplied in a sealed container.

The application has only been made for an on Licence, therefore no alcohol can be removed from the premises.

Condition 10. - The collection of refuse, bottles and recyclable materials shall only take place between 07:00 and 22:00 daily.

I feel that 22.00 hours is too late for collections especially bottles and would be happier if this was between the hours 07.00 and 19.00 Weekdays and Saturdays and 10.00am to 17.00 on a Sunday.

Condition 11. - Activities relating to deliveries shall only take place between 07.00 and 20.00.

Again I feel that 20.00 is too late for deliveries and would be happier if this was between the hours 07.00 and 19.00 Weekdays and Saturdays and 10.00am to 17.00 on a Sunday.

I would also welcome your comments concerning the following additions to the operating schedule ask you to add the following.

- Outside areas to be clear of customers by 22.00hours. (due to ongoing complaints of people noise and music)
- No smoking to the rear of the property (terrace) after 22.00hours and that smokers will not be permitted to take drinks outside.
- Windows and doors are to be closed when regulated entertainment is occurring, save for customers entering and leaving the establishment. (due to ongoing complaints of people noise and music)
- No bottles are to be placed in the outside bottle bins after 21.00 hours

I would be grateful if you could please come back to me by the end of 10th April in order for me to comment fully on the application.

Regards

Chris Smith
Environment & Neighbourhood Officer
Neighbourhoods Directorate
Epping Forest District Council
High Street

Epping
CM16 4BZ

01992 564160
csmith@eppingforestdc.gov.uk

For more information on the Environment & Neighbourhood Team, click on the following link:

www.eppingforestdc.gov.uk/environment-and-neighbourhoods-team

From: Piers Warne [<mailto:Piers.Warne@TLTsolicitors.com>]

Sent: 05 April 2019 15:22

To: Christopher Smith <CSmith@eppingforestdc.gov.uk>; licensing.epping.and.brentwood@essex.pnn.police.uk

Subject: Application to Vary a Premises Licence - Turquoise Kitchen, 280-282 High Road, Loughton, IG10 1RB

Dear Chris and Peter

Further to your emails, I have discussed the nature of your concerns with the applicant and we are proposing the following conditions be added to the operating schedule:

- 1 The premises shall operate as a restaurant. Substantial food shall be offered from opening up to 30 minutes prior to closing time.
- 2 Alcohol is to be sold and supplied to customers who are seated and partaking in a table meal.
- 3 All alcohol /beverages sold for consumption off the premises will be supplied in a sealed container.
- 4 A CCTV system shall be installed and maintained at the premises. CCTV cameras will cover, as a minimum, the entrance and exit to the premises and any bar area. CCTV footage will be capable of being stored for a minimum of 31 days and downloaded onto a portable device, such as memory stick or DVD. Where requested in relation to the investigation of a criminal offence, CCTV footage will be made available to a police officer within such timeframe as agreed.
- 5 CCTV cameras shall monitor all areas used by premise patrons including any external smoking area to monitor numbers and prevent crime and disorder.
- 6 Premises licence holder shall require the designated premises supervisor, or in his/her absence other responsible person, to keep an 'incident/refusals logbook in a bound book in which full details of all incidents are recorded. This shall include details of any refused sales and shall give details of the persons involved, incident description, time and date, actions taken and final outcome of the situation. This shall be completed as soon as possible and in any case no later than the close of business on the day of the incident. The time and date when the report was completed, and by whom, is to form part of the entry. The logbook is to be kept on the premises at all times and shall be produced to an authorised officer of the Licensing Authority or a constable when required.
- 7 The premises license holder shall provide training for all staff to ensure that they are familiar with all means of ingress and egress and the appropriate procedures in case of any emergencies that require an immediate evacuation of the premises. A record of the training shall be maintained and shall be available upon request by authorised members of the Licensing Authority or a constable.
- 8 The maximum number of covers at the premises will be 160 Covers.
- 9 Odour from any flue used for the dispersal of cooking smells serving the building shall not cause nuisance to the occupants of any properties in the vicinity.
- 10 The collection of refuse, bottles and recyclable materials shall only take place between 07:00 and 22:00 daily.
- 11 Activities relating to deliveries shall only take place between 07.00 and 20.00.
- 12 Noise from any ventilation, refrigeration or air conditioning plant or equipment shall not cause nuisance to the occupants of any properties in the vicinity.
- 13 Clear notices displayed at all points where customers leave the building must instruct them to respect the needs of local residents and leave the premises and the area quietly.
- 14 No speakers for amplification of music shall be placed on the outside of the premises or on the outside of any building forming a part of the premises.
- 15 Outdoor lighting shall be positioned, so far as is reasonably practicable, so as to limit its intrusion into residential accommodation in the vicinity of the licensed premises whilst maintaining an adequate level of lighting for the safe access and egress of customers and persons employed at the premises
- 16 There shall be no consumption of beverages purchased from the premises outside of the premises, except in any designated seating area and as part of a table meal.

17 An approved proof of age scheme shall be adopted, implemented and advertised within the premise such as "Challenge 25" whereby an accepted form of photographic identification shall be requested before any alcohol is sold to any person who appears to be under 25 years of age. Acceptable proof of age shall include identification bearing the customers photograph, date of birth and integral holographic mark or security measure. Suitable means of identification would include PASS approved proof of age card, photo-card driving licence and passport.

18 Staff are to be trained with respect to underage sales, such training to be updated as necessary when legislation changes and should include training in how to refuse sales to difficult customers.

19 A record of all staff training shall be maintained at the premises and made immediately available upon request to an authorised officer of the Council or the Police. The documentation relating to training should extend back to a period of three years and should specify the time, date and details of the persons both providing the training and receiving the training.

I look forward to discussing these with you.

Kind regards

Piers

Piers Warne
Associate
for TLT LLP
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Denise Bastick

From: Judy Jennings [REDACTED]
Sent: 20 March 2019 17:07
To: Denise Bastick
Subject: Re: Application to Vary a Premises Licence - Turquoise Kitchen, 280-282 High Road, Loughton, IG10 1RB

Dear Denise

I am the ward councillor for the Turquoise Grill and I have already had complaints from a constituent about the late night noise coming from the premises.

To extend the opening hours and playing of music would exacerbate the situation.

This premises is at the end of the High Road and surrounded by flats above and residential houses behind and further along the road.

I would not support an extension of the hours particularly to such a late time and certainly not on a Sunday therefore I object to this application

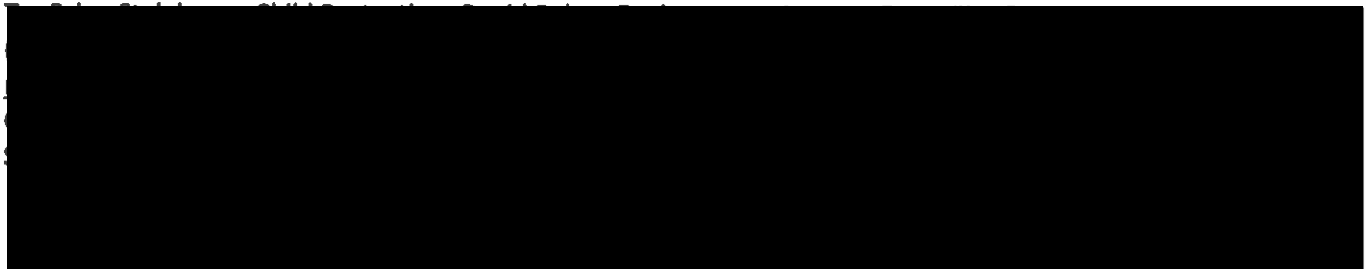
Regards

Councillor Judy Jennings

Loughton St. Mary's - Epping Forest District Council

Regional Lead Peer - East of England and East Midlands - Local Government Association

From: Denise Bastick <dbastick@eppingforestdc.gov.uk>
Sent: 20 March 2019 14:07



Good afternoon

Please find attached an application to vary the above premises licence. The application is for:

To add the provision of recorded music – Monday to Thursday 10:00-00:00, Friday and Saturday 10:00-01:30 and Sunday 12:00-23:30

Supply of Alcohol – Monday to Thursday 10:00-00:00, Friday and Saturday 10:00-01:30 (to change from existing hours of 10:00-00:00) and Sunday 12:00-23:30

Hours Premises Are Open To The Public- Monday to Thursday 09:00-00:30, Friday and Saturday 09:00-02:00 (to change from existing hours of 09:00-00:30) and Sunday 09:00-00:00

The start date of the consultation is today 19th March 2019, the end date of this consultation is 15th April 2019, please let me have any comments or objections by this date.

N.B. This is an unredacted copy and not for public consumption in this format, this will be available on the website shortly.

Kind regards.

Denise Bastick
Licensing Compliance Officer
dbastick@eppingforestdc.gov.uk
Tel: 01992 564334
Working hours Thursday – Friday

Please contact Mrs Handan Ibrahim, Licensing Compliance Officer
hibrahim@eppingforestdc.gov.uk Tel: 01992 564153
Monday – Wednesday



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Postmaster@Eppingforestdc.gov.uk

Denise Bastick

From: Debra Paris <Debra.Paris@loughton-tc.gov.uk>
Sent: 03 April 2019 13:50
To: Denise Bastick; Handan Ibrahim
Subject: RE: Application to Vary a Premises Licence - Turquoise Kitchen, 280-282 High Road, Loughton, IG10 1RB

Dear Denise/Handan

Following our Planning & Licensing Committee Meeting, held on Monday, 1 April 2019, please see the Committee's comments regarding the above Licensing Application:

Notice of application for a Variation of a Premises Licence under the Licensing Act 2003 in respect of Turquoise Kitchen, 280-282 High Road, Loughton, IG10 1RB.

The Committee OBJECTED to this application on the grounds of the prevention of crime and disorder; public safety; the prevention of public nuisance and the protection of children from harm; stating that it would be detrimental to the residents of the properties above this premises. Members stated that the original hours of the existing licence should remain.

I would be most grateful if you could confirm receipt of this notification.

Kind regards

Debra Paris
Planning and Licensing Committee Clerk Loughton Town Council
Loughton Library & Town Hall, Traps Hill, Loughton, IG10 1HD
Tel: 020 8508 4200
Fax: 020 8508 4400
E-mail contact@loughton-tc.gov.uk
Web: www.loughton-tc.gov.uk



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From: Contact Info
Sent: 20 March 2019 14:26
To: Debra Paris
Subject: FW: Application to Vary a Premises Licence - Turquoise Kitchen, 280-282 High Road, Loughton, IG10 1RB

From: Denise Bastick [mailto:dbastick@eppingforestdc.gov.uk]
Sent: 20 March 2019 14:18

Amendment: Consultation starts today 20th March 2019, the end date is 16th April 2019.

From: Denise Bastick
Sent: 20 March 2019 14:08

Please find attached an application to vary the above premises licence. The application is for:

To add the provision of recorded music – Monday to Thursday 10:00-00:00, Friday and Saturday 10:00-01:30 and Sunday 12:00-23:30

Supply of Alcohol – Monday to Thursday 10:00-00:00, Friday and Saturday 10:00-01:30 (to change from existing hours of 10:00-00:00) and Sunday 12:00-23:30

Hours Premises Are Open To The Public- Monday to Thursday 09:00-00:30, Friday and Saturday 09:00-02:00 (to change from existing hours of 09:00-00:30) and Sunday 09:00-00:00

The start date of the consultation is today 19th March 2019, the end date of this consultation is 15th April 2019, please let me have any comments or objections by this date.

N.B. This is an unredacted copy and not for public consumption in this format, this will be available on the website shortly.

Kind regards.

Denise Bastick
Licensing Compliance Officer
dbastick@eppingforestdc.gov.uk
Tel: 01992 564334
Working hours Thursday – Friday

Please contact Mrs Handan Ibrahim, Licensing Compliance Officer
hibrahim@eppingforestdc.gov.uk Tel: 01992 564153
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Denise Bastick

From: David Linnell <david.linnell@loughtonresidents.co.uk>
Sent: 22 March 2019 10:56
To: Licensing
Subject: LICENSING APPLICATION, Turquoise Kitchen 280-282 High Road Loughton

Hi

I attach the LRA Plans Group comments on this application, which are also shown below.

regards

David Linnell
chairman, Loughton Residents Association Plans Group
+++++

Loughton Residents Association Plans Group



david.linnell@loughtonresidents.co.uk

Eleven Acre Rise,
Loughton,
Essex

22 March 2019

LICENSING APPLICATION, Turquoise Kitchen 280-282 High Road Loughton

This restaurant, and indeed this block of commercial premises, has residential units above.

Under the provisions relating the prevention of public nuisance, we object to the proposal to add music and to vary the hours for the supply of alcohol (Mon - Thurs 10:00-00:00, Fri & Sat 10:00-01:30 - to change from existing hours of 10:00-00:00 and Sunday 12:00-23:30) because of the disturbance this would inevitably cause to residents above

We think that the current hours for the supply of alcohol are already as much as should be allowed, as the noise of customers leaving after midnight – at a time when other daytime noises are much reduced - would obviously potentially disturb residents.

Equally, we think the provision of music should be restricted to no later than 11pm, on all 7 days of the week, to avoid any disturbance to residents.

Should the Council be minded to grant the music licence, we would ask for stringent controls on volume, and the prevention of doors and windows being left open while music is played, to avoid any disturbance to residents.

Yours sincerely



David Linnell, for LRA Plans Group.



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Denise Bastick

From: [REDACTED]
Sent: 25 March 2019 20:38
To: Licensing
Subject: Turquoise kitchen, 280-282 High Road, Loughton, Essex, IG10 1RB - licensing application - WK/201909216

F.A.O. Senior Licensing Officer,

I'm objecting to the licensing application on the basis of nuisance of noise and the potential for increase of crime.

The premises for the Turquoise Kitchen is in a residential area. We currently hear noise from the restaurants that back onto our road and it would cause further disturbance for this to go on even later. Also as the summer approaches people using its outside area will increase the noise pollution and we will be worse effected as we will have our windows open.

If they were granted a late night music it would add to the noise and disturbance and may be viewed more as a music venue or club than a restaurant. This would attract a different type of clientele. Previous examples of venues with late night music in Loughton have caused a considerable amount of crime and anti-social behaviour.

I am all in favour of restaurants on our high street however I believe this application is inappropriate.

I do not wish my name and address to be made public or given to the applicant as I am concerned about possible intimidation. At one point the restaurant had graffiti on the front linking them to criminal activity. I am not sure if there is any truth to the allegations however I'm not happy to take the risk that there is.

If it is not possible to had my objection made anonymously I will withdraw my objection to the application.

Yours sincerely,

[REDACTED]

Received 27.3.19

Woodland Road
Loughton
Essex

23 march 2019

REF: Turquoise Kitchen application, 280 High road Loughton

I am writing to you on behalf of myself, and my wife [REDACTED] We both wish to lodge our objection to the license application for the above premises.

Our main reason for objection is that the premises back onto a residential neighbourhood and the music and noise associated with the late opening and change of use will interfere with or sleep and enjoyment of our own property. The music and late night opening is not compatible with the neighbourhood and will definitely cause a public nuisance.

Yours Sincerely

[REDACTED]

John McGwyne

Denise Bastick

From: Katie Valentine [REDACTED]
Sent: 28 March 2019 09:21
To: Licensing
Subject: Representation regarding Register of License application - ref: WK/201909216

Dear Sir or Madam,

I would like to make a representation against the Register of License received by Turquoise Kitchen (Premium Dining Restaurants and Pubs Limited).

I am a resident of Habgood Road, which the restaurant is situated next to, and I am making this representation on the following grounds:

The prevention of crime and disorder:

The restaurant is situated in a residential area. It should not be allowed to turn into a nightclub/ late night bar with the extended hours to play music and supply alcohol as this increases the potential of anti-social disorder. The residents of Loughton have seen in the past how detrimental this can be with the history of anti-social behaviour at the former Nu Bar, including fighting and drugs.

The prevention of public nuisance:

Turquoise Grill is situated directly in front of Habgood Road (with just the DVLA car park separating it from the residences) and already causes problems for people who live there. Guests of the restaurant currently use the outside space until 12.30am at the weekends and are causing noise and disturbance. The door of the restaurant is also left open to this outside space meaning the loud music which is played inside can clearly be heard by the surrounded residences. This is already extremely difficult to deal with.

The restaurant does not also seem to be able to comply with it's current license restrictions as it is, as on several occasions they have played live music until beyond midnight, when it is supposed to finish at 11pm. This is inappropriate for a residential area. The owners of the restaurant do not show any respect or concern for the surrounded residents at all and I am concerned that the extension in hours, music and alcohol supply will only increase this.

The protection of children from harm:

Habgood Road, and the surrounding roads, are residential with many young families. The noise disturbances caused by this restaurant is already having an impact as my children have been woken up in the night by the music and loud noises from the guests. It cannot be acceptable to increase its hours to be open to 12.30am in the week and to play music until midnight when there are children close by who need to get up for school. This will have an affect on their wellbeing.

Please can you advise me of next steps.

Kind regards,
Katie Valentine
[REDACTED] Habgood Road, Loughton

Denise Bastick

From: Richard Trenam [REDACTED]
Sent: 06 April 2019 08:31
To: Licensing
Subject: WK/201909216

I am writing to make representation against the above reference number plans.

In previous years, a similar license was given to a venue on Loughton high road which resulted in an increase in criminal behaviour and noise disturbance for the local residence. The venue had to be closed. This will likely happen around turquoise grill as we have heard of noise disturbance under the current license.

Thanks,
Habgood Road resident

The Licensing Team
EPDC,
Civic Offices,
High Street,
Epping
Essex CM16 4BZ

Ray Spalding
[REDACTED] Habgood Road
Loughton
Essex [REDACTED]
28th March 2019

Re: Application of Licence for Turquoise Kitchen.

Dear Sir/Madam

Thank you for your letter informing me of the licence application by Turquoise Kitchen, 280
-282 High Road, Loughton IG10 1RB.

I wish to object to any changes to the existing licence. The rear of the Turquoise Kitchen premises is immediately to the rear of my property possibly as close as 30 metres. There is already considerable and quite intrusive noise from customers, music and general trading especially at weekends. Customers are often in a smoking area outside rear even after music and sales have ceased and because the surrounding area is generally so quiet their often overzealous revelry is very disturbing. However, I am of the mind that I have no wish to make it hard for businesses in the High Road to prosper and have accepted the situation as is but please, I believe that to allow any extension to their trading hours would be both unreasonable and unacceptable to local residents.

Thank you

Yours Faithfully

[REDACTED]
Ray Spalding

Denise Bastick

From: jyoti lakhani [REDACTED]
Sent: 05 April 2019 10:27
To: Licensing
Subject: Turquoise Kitchen Apication for Permission

To whom this may concern.

I write to you to voice my formal objection of the license application of Turquoise Kitchen, 280-282 High Road Loughton.

I live at number [REDACTED] Habgood Road which backs onto the high road and have previously restrained myself from making formal complaints against the sheer amount of noise and disturbance that the restaurant has caused to my family. I am therefore alarmed that there is even consideration going into extending the restaurants hours to provide music, alcohol and opening hours.

We are a residential road – so the provision of live music and alcohol beyond normal hours which are already causing a distribution will only make it worse. To be candid the music is loud, which attracts singing and drunk behaviour which we can hear from our front door and raucous laughter with no consideration for its neighbours.

I along with a number of my neighbours are up very early we have jobs and children who go to school (for me personally this is 5.30am so that I can get to work). If the license was approved, then the time that this nuisance goes on would be increased that would mean that I would get even less sleep. Which is unfair to myself or my neighbours who have the right to a restful night's sleep during the week and at the WEEKENDS without the racket that this restaurant produces.

FYI Pizza Express across the road have live music which ends at 10pm which is a reasonable hour with limited disturbance.

As mentioned previously I have held off contacting the police on several occasions about how loud it gets because of this restaurant. I do feel that the restaurant already trades close to the hours proposed if not beyond these hours. But if they cannot manage it now then extending the hours will only make it worse.

Normally this sort of behaviour is considered anti-social so to extend the license is condoning it.

I am not against businesses on the High Road but I do feel that there needs to be consideration on the impacts of businesses to the neighbourhood and I am vehemently against this. It is your job to represent the resident's interests and this is clearly not in our interests.

On a further note I cannot understand why its designated smoking area is to the back of the restaurant (behind my garden fyi) when they have the entire high road. In addition to be a disturbance, it's a fire hazard (we have large ever green trees).

Many thanks

Jyoti

Denise Bastick

in support

From: Sheila Harris <[REDACTED]>
Sent: 11 April 2019 11:25
To: Licensing
Cc: [REDACTED]
Subject: Re : Turquoise Kitchen 280-282 High Road Loughton IG10

Thank you for your consultation letters dated 20/3/2019 .

The application to vary the Premises Licence will not necessarily have an adverse effect on the activities of Pier 1 Management [REDACTED] York Hill [REDACTED] and may actually attract more business customers to the area.

Regards

[REDACTED]
Property Consultant



[REDACTED] York Hill
Loughton, Essex
IG10 1RL

t: [REDACTED]
f: [REDACTED]

m: [REDACTED]
w: [REDACTED]